Monitoring Practice

Core components of our monitoring practice

Outcomes Framework

The Outcomes Framework outlines the Monitor's perspective of what matters for tamariki, rangatahi and whānau in the Oranga Tamariki system. The framework includes six outcomes and associated indicators. Measures are currently being developed, including the identification of data and information sources for each measure. This will form the basis for future data and information requests from monitored agencies.

System Dimensions

Assessment Matrix

The matrix uses the **six outcomes** (from the Outcomes Framework) and **four key system elements** (People and Leadership, Tools and Resources, Services and Support work well for me, Services and Support work well together) which key agencies will be monitored against.
The matrix will be tailored with relevant questions developed to seek the views of those who experience or deliver services and support within the Oranga Tamariki system.

Assessment Approach

The Assessment Approach is the overarching framework the Monitor will use to fulfil its monitoring function.
The approach will ensure that all partners, relevant stakeholders and others, and reporting activities and requirements are taken into consideration.

Monitoring Programme

The Monitoring Programme outlines the national schedule of monitoring to be undertaken, including the locations and communities the Monitor expects to cover within a given period of time.

Monitoring Requirements

Monitoring Requirements will include how each of the outcomes and system dimensions will be monitored, assessed and reported against. All data and information requirements (including format, frequency etc.) to monitor and assess compliance and quality of care against the National Care Standards Regulations in relation to the desired outcomes and system dimensions, will be defined and will be used to guide and support the development of regional, local and community-based assessment plans.

Sources of data and Information (qualitative and quantitative)

Assessment Plans will be developed for each community engagement outlining any data and information required from relevant agencies and the planned engagement approach, including who will be visited and for what purpose

Assessment Plans – Regional, Local, Community-Based

The framework will be supported by various operational policies and processes (e.g. ethics framework, information management rules), and other tools and resources (e.g. assessment approach, assessment visit booklet/collateral, post-engagement summary). It is expected that these resources will evolve over time as the monitoring practice matures.

Operational Policies and Processes

E.g. Ethics Framework | E.g. Information Management Rules

Tools and Resources (including collateral)

E.g. Monitoring and Assessment Phases | E.g. Assessment Visit booklet / collateral | E.g. Post-engagement summary

Monitoring and Assessment Phases

Practice Reporting